

**This document is important and requires your immediate attention.**

If you have any doubts about what action you need to take, you should immediately contact your stockbroker, bank manager, solicitor, accountant or other independent financial adviser authorised pursuant to the Financial Services and Markets Act 2000.

If you have sold or otherwise transferred all of your registered holding of ordinary shares in LSL Property Services plc, you should pass this letter and the accompanying documents to the persons through whom the sale or transfer was effected, for transmission to the purchaser or transferee.

This document does not contain sufficient information to allow you to gain an understanding of the proposals contained in the shareholder documents published online and should not be regarded as a substitute for reading the shareholder documents or relied upon as the basis on which to make decisions. It is recommended that you read the shareholder documents carefully before taking any action.

26<sup>th</sup> March 2018

Dear Shareholder

**Important information regarding communications with shareholders – LSL Property Services plc (LSL)**

Since our 2007 Annual General Meeting, where shareholders passed a resolution to amend our Articles of Association to take full advantage of the web communication provision contained in the Companies Act 2006, we have used our website ([www.lslps.co.uk](http://www.lslps.co.uk)) as our default method of publication for statutory documents and communications to our shareholders, such as the Annual Report and Accounts.

Accordingly, documents are supplied via our website to shareholders who have not requested a hard copy. Where a Shareholder has consented to receive information via the website, a letter is sent to the Shareholder on release of any information directing them to the website.

Reducing the number of communications sent by post will not only result in cost savings to LSL but also reduces the impact that the unnecessary printing and distribution of reports has on the environment.

In addition to passing a resolution to sanction this method of communication, company law requires that Shareholders are individually asked to consent to this method of publication; this is the purpose of this letter. Please note that if you consent to website publication, you will continue to be notified each time that LSL places a statutory communication on this website and that this notification will be sent to you **by post**.

**Actions to be taken in response to this letter**

If you wish to consent to website publication, you do not need to take any action in response to this letter.

However, if you wish to continue to receive hard copies of these communications, you must return the reply slip attached to the bottom of this letter to our Registrars. **If you do not return this slip within 28 days from the date of this letter, we will assume that you have consented to website publication of these documents and you will no longer receive hard copies in the post.** Alternatively, you can register your wish to continue to receive hard copies by telephoning Link Asset Services on 0871 664 0300 (calls cost 12p per minute plus your phone company's access charge. Calls outside the UK will be charged at the applicable international rate. Lines are open between 9.00 am and 5.30 pm, Monday to Friday excluding public holidays in England and Wales).

Yours faithfully  
**Sapna B FitzGerald**  
**Company Secretary**  
LSL Property Services plc

**Company Number:** 5114014

**Registered Office:** Newcastle House, Albany Court, Newcastle Business Park, Newcastle upon Tyne, NE4 7YB



**I wish to continue to receive paper copies of communications from LSL Property Services plc**

**Please complete your investor code, name, and address below**

Investor code:.....(as detailed on a recent dividend tax voucher)

Full name of shareholder(s) (in block capitals)

.....

Full Address of shareholder (in block capitals)

.....

.....

Signature of shareholder(s):.....

Return to:  
**FREEPOST SAS 34  
BECKENHAM ROAD,  
BR3 9ZA**

(no further address details are required).

Please note that delivery may take up to 5 days.